

# DECATHLON

“LocketGo allows us to offer our customers the possibility of picking up their orders autonomously in automatic lockers inside the store and soon in other locations.

A dynamic team that leads an ambitious project that will revolutionize our habits”

- Country Sales Manager for Decathlon Canada

## The Old

Decathlon had employees distributing online orders to customers manually. The lineups could go up to 20 minutes per consumer to pick up their orders

## The New

We installed our smart lockers in the lobby of the store.



## The Results

- Eliminated line-ups
- Reduced labor costs
- Increased customer satisfaction
- 40 locker
- 19 minutes saved per client
- Client request more lockers for other stores